

# Unified retail software for ferries, duty free and travel retail

Make shopping and dining relaxing and fun  
for your customers and employees.



**Offer a seamless shopping experience for travelers  
whichever their currency, language, or preferences.**

## Unify your processes

Keep your whole  
business aligned  
and under control  
maintaining all item,  
customer, vendor, and  
sales data within  
one platform.

## Unify your offering

Manage retail sales,  
restaurant, café,  
catering, bookings,  
reservations, and more  
in the same platform,  
and offer a cohesive  
guest experience.

## Unify your overview

See how you're  
performing at a glance  
and make data-  
informed decisions  
using a clear overview of  
your operations, items,  
and customers.

## Ideal for:



Travel retail stores in  
airports and train stations



Businesses selling retail  
items, food, and services  
to travelers



Trains, airplanes,  
ferries, cruise boats



Duty free and duty paid  
stores and restaurants



## Get all the functionality you need in travel retail

- Handle retail **sales and items, ingredients and food production, bookings and reservations** from a single platform.
- Automatically apply rules for **tax free, product allowances, STEB**, using boarding pass, passport, route traveled, etc.
- Keep track of travelers' **preferences, information, past purchases** for all your stores, including the eCommerce.
- Easily manage **product allowance** rules and product limitations according to local legislation.

## Manage retail, food service, and bookings as one

- Make your **restaurants** thrive: manage menus, food planning, ingredients tracking, kitchen and table service.
- Handle **bookings, reservations, and appointments** within the same POS you use for your sales.
- Train employees faster on only one **user interface** for your stores, bars, cafés, and ticket sales.
- Choose the extent of functionality you need. LS Central is **modular**, and adapts to your and your customers' needs.



## Let people shop at their convenience

- Let people **buy ahead** and collect their purchases in-store, at the gate, or on your vessels.
- Let customers shop for products and **collect at return** or get their shopping delivered directly to their home.
- Let customers pay with their favorite **currency**, or mix of currencies.
- Provide flawless, quick service with **mobile POS**.

## Increase customer loyalty

- Design offers and promotions based on **customer buying patterns** and analyze the effectiveness of your campaigns.
- Reward customers for purchasing online and in person through a tiered **loyalty program**.
- Create **personalized messages and promotions** that appeal to your customers based on their preferences and previous interactions.
- Don't miss a sale: use **artificial intelligence** to spot trends and optimize your stock in all your locations.



LS Retail is a world-leading developer and provider of all-in-one business management software solutions built on Microsoft Dynamics 365 ERP. LS Retail is an Aptos company and plays a key role in their suite of unified software solutions.

[www.LSRetail.com](http://www.LSRetail.com)